

VitalCALL
Personal Emergency Response

Enjoy the confidence
to remain independent in your
own home or on the go



Pearl Pendant

There is nothing like your own home

VitalCALL New Zealand is a reputable provider of personal emergency response services that operates 24 hours a day, 7 days a week. We provide assistance to people who want to live a full, independent and active life, but require the assurance that if assistance is needed, it is only moments away.

When you need it most, the VitalCALL team is right by your side giving you independence and freedom.



VitalCALL GO™

PEARL, GO and PEARL ADVANCED pendant shown. Images not to scale. Availability dependent on stock/region.

The help you need in 3 easy steps

VitalCALL is a personal emergency alarm. When a fall is detected by the pendant or the pendant pressed, a signal is sent to a base unit, which in turn calls our response centre. There is no need to pick up your phone - our response operators will speak to you through the base unit, assess your needs and send help if required. Even if the operator cannot hear you, VitalCALL will send help.

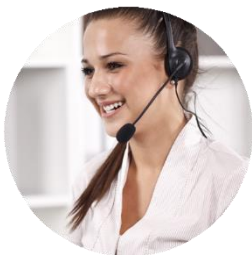
How VitalCALL works

Alert An alert is sent to our response centre when a fall is detected, or the button is pressed on your VitalCALL

pendant, or the **HELP** button is pressed on the base unit.



Respond A caring VitalCALL response operator will answer your call to assess your situation.



Help Based on your needs, our response operator will contact a family member, friend, neighbour or emergency services to ensure you get the assistance you need as soon as possible.



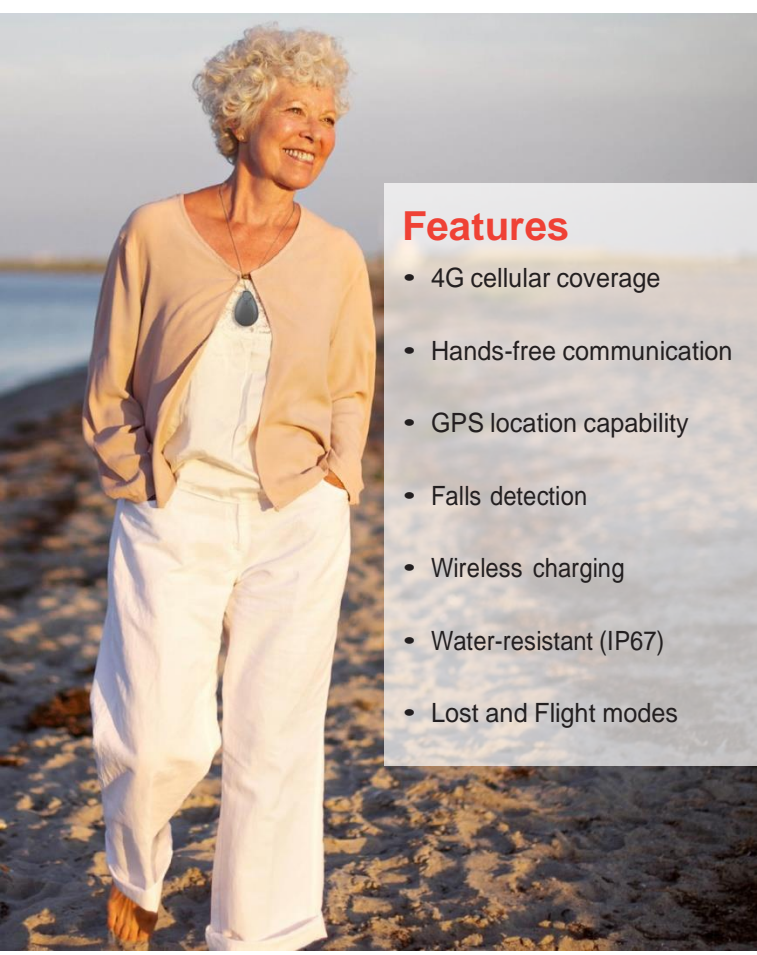
**Fall detection feature must be enabled*

VitalCALL GO™

Confidence every step of the way

Whether you are heading to the shops, walking on the beach, or visiting friends, the VitalCALL GO™ gives you peace of mind every step of the way.

The VitalCALL GO™ pendant is a mobile personal emergency pendant with 4G cellular and GPS technology for summoning help any time, and from anywhere there is 4G cellular and GPS coverage.



Features

- 4G cellular coverage
- Hands-free communication
- GPS location capability
- Falls detection
- Wireless charging
- Water-resistant (IP67)
- Lost and Flight modes

24/7 Response Centre

The VitalCALL response centre operates 24 hours a day, 365 days a year, in the event of a fall, medical emergency or if you just need assistance. VitalCALL ensures you get the help you need no matter the time of day.



Wear it in the **shower**

As many accidents happen around slippery surfaces, VitalCALL pendants are safe to wear in the shower or bath. They are also small and lightweight, meaning you can keep them tucked in under your clothing even when sleeping.



5


Reasons to get VitalCALL

- 1.** Monitored by caring, highly skilled operators 24 hours a day, 365 days a year
- 2.** Works on the 3G mobile network, no fixed phone line or NBN connection required
- 3.** Australia's original personal emergency response system - over 40 years of experience!
- 4.** All VitalCALL call costs included in a fixed monthly fee
- 5.** 24/7 response centre

Who uses VitalCALL?

People of all ages and circumstances use **VitalCALL** including:

- Seniors living independently in their own home
- Carers who need an additional helping hand
- People recently discharged from hospital or care
- Children with special needs
- Those requiring additional support at home due to medical treatment
- People suffering from a chronic condition or at risk of fall
- People living with a disability



Did you know VitalCALL can also be used by those recovering from procedures such as hip and knee replacements?

Funding for your VitalCALL

To find out more about funding eligibility, please contact the New Zealand Government Work and Income Website or call 0800 10 20 30.

To apply for a disability allowance the person who requires an emergency alarm must:

- have a health condition or disability that's likely to last at least 6 months from when they were diagnosed.
- have ongoing costs associated with the health condition or disability not covered by another agency.
- be a senior living independently in their own home.
- have a health practitioner also confirm that the person has a need for the alarm.

If you are not receiving a disability allowance, but meet the eligibility criteria you will need to apply by completing the [Disability Application Form](#).

As part of VitalCALL's free no obligation home demonstration our representative will advise you of the steps required to apply for funding through WINZ. For more information visit the [New Zealand Government's website](#) or [contact us](#).

Peace of mind for family and friends

Do you worry about your loved ones living alone at home?

VitalCALL could be the simple solution to give you peace of mind knowing that assistance is just the press of a button away!



Book an installation or an in-home demonstration today!

Contact us today to book an installation or in-home demonstration of the VitalCALL system.

Please visit our website for more details about our products and services.

0800 10 20 30

www.vital.co.nz

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www.facebook.com/VitalCallNZ/





Discover why **thousands** have benefited from **VitalCALL** for over 40 years!



Contact details

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